

## What to Expect with your Carside Appointment

1. When you arrive at the clinic, please call (218-326-0395) and let our front desk team know you have arrived and what vehicle to find you in. Please expect to answer some questions about your pet regarding your visit; your technician may visit with you on the phone just like she would in the exam room.

### **For Veterinarian visits:**

2. Your technician will arrive at your vehicle to bring your pet into the clinic. For our dog patients, we will use our slip leads to guide them inside; for our cat patients, we must have them in a carrier to bring inside.
3. Your veterinarian will perform a thorough exam, focusing on any areas of concern you may have. He/she will then call you with exam findings and any recommendations, treatments, and/or diagnostics.

### **For Technician visits:**

4. Your technician will arrive at your vehicle to bring your pet into the clinic. For our dog patients, we will use our slip leads to guide them inside; for our cat patients, we must have them in a carrier to bring inside.
5. Your technician will verify the reason for your visit; please let us know of any other questions you may have and if you need any refills of medication or preventative products.

### **After all visits:**

6. When we have completed the care for your pet, your technician will bring your pet back to you. Payment will be collected at this time and may still be done with cash, check, or credit card (via phone).

We thank you and appreciate your understanding and cooperation! This is new territory for all of us, and we will continue to strive to provide excellent care as we navigate through this time together!